

DRIVING THE FUTURE FOR CARE AT HOME

2025 SCHCHA ANNUAL CONFERENCE



SCHCHA

SC Home Care & Hospice Association

Join us to accelerate healthcare forward!

November 16-18, 2025

A MESSAGE FROM SCHCHA'S LEADERSHIP



Kiersten Colovin
SCHCHA Board Chair
VP Growth and Strategy
Interim Healthcare of the Upstate



Tim Rogers
President & CEO
South Carolina Home Care &
Hospice Association

Dear Home Care, Home Health, and Hospice Colleagues,

The future of care at home is being written today—and you are driving it forward. That's why we are excited to invite you to the 2025 SCHCHA Conference: Driving the Future of Care at Home, happening November 16–18, 2025, at the Westin Poinsett in Greenville, SC.

This year's conference will explore how innovation, technology, and leadership are transforming the way we deliver care in the home. From emerging digital solutions to policy updates and workforce strategies, you'll gain forward-looking insights and practical tools to help your organization thrive in a rapidly evolving healthcare landscape.

Over two days, you'll:

- Hear from visionary leaders shaping the future of home care, home health, and hospice.
- Explore technology-driven solutions that can strengthen your teams and improve outcomes.
- Connect with peers and partners who share your commitment to advancing care at home.

Together, we'll chart the course for a stronger, smarter, and more connected future.

Join us in Greenville as we accelerate innovation, strengthen leadership, and drive the future of care at home.

SCHCHA 2025 Professional Development Committee

Faculty with Disclosures

Ellen Fulp, a speaker for a breakout session as part of this activity, had a prior relationship with an ineligible company, the relationship no longer exists, and a relevant financial relationship was mitigated for the activity.

Professional Development Committee and Faculty without Disclosures

The SCHCHA Professional Development Committee and all other Faculty for the 2025 SCHCHA Annual Conference have no relevant financial relationships with ineligible companies to disclose.

Mark A Fox, MD, FACP, FAAHPM, HMDC

National Medical Director
Gentiva/Empatia Palliative Care

Dorothy Wilson, RN, BSN

Director Quality Outcomes
Bon Secours Home Care and Hospice
Compassus

Jacqueline Holland, RN, BSN

Vice President, Clinical Education
Aveanna Healthcare

Jo Singleton, BSN, RN, COS-C

Patient Care Coordinator
Roper St. Francis Home Health

Pamela New, LMSW

HOS Team Lead
Interim Health Care

Stephanie Simmons

Director
Bayada Home Care

Jody Spence

Director of Healthcare Services
Interim Health Care

Janet Turner, LISW-CP

AVP, HOS Operations
Interim Health Care

2025 SCHCHA EDUCATION TEAM

Shannon Pointer, DNP, RN, CHPN

Senior Vice President of Hospice & Home Health Services
Professional Development Director
South Carolina Home Care & Hospice Association
SCHCHA Primary Nurse Planner and Professional Development Committee Facilitator

Kathie Smith, BSN, RN

Home Care Services Consultant
South Carolina Home Care & Hospice Association
SCHCHA Nurse Planner

Susan Franklin, B.S., CDMP

Director of Marketing and Communications
South Carolina Home Care & Hospice Association

Kerri L. Ogburn

Office Manager
Executive Assistant to Tim Rogers, President & CEO
South Carolina Home Care & Hospice Association

Ellen E. Anderson, B.S.

Accounting & Special Projects Coordinator
South Carolina Home Care & Hospice Association

Plan Your Stay – 2025 SCHCHA Conference

HOTEL INFORMATION

A special block of rooms has been reserved at the **Westin Poinsett** available **November 16-18**, at the exclusive rate of **\$199 per night** (*traditional king or double room*) Parking is available for \$7.00 per day for self-parking or \$20.00 per day valet parking.

To reserve your room:

Call 888-236-2427 and state that you're attending the SCHCHA Conference, or book online using the link below.

Reservations must be made by October 26, 2025 to take advantage of the special block rate. Check-in time is 3:00pm and check-out time is 12:00pm.

[BOOK YOUR ROOM](#)

CONFERENCE AGENDA

SUNDAY, NOV 16

3:00PM - 6:00PM

Conference Registration &
Exhibitor Set-up

MONDAY, NOV 17

7:30am - 9:00am

Conference Registration

7:30am - 9:00am

Coffee & Continental Breakfast
with Exhibitors

9:00am - 10:15am

SCHCHA Board Chair and
President/CEO Welcome and
Opening Keynote

10:15am - 10:45am

Break with Exhibitors

10:45am - 11:45pm

Breakout Sessions (A)

11:45am - 1:30pm

SCHCHA H.O.M.E. Awards
Luncheon

1:30pm - 2:00pm

Break

2:00pm - 3:00pm

General Session I

3:00pm - 3:30pm

Break with Exhibitors

3:30pm - 5:00pm

General Session II

5:00pm - 6:00pm

Exhibitor and Attendee
Networking Reception

TUESDAY, NOV 18

7:30am - 9:00am

Conference Registration

7:30am - 9:00am

Coffee & Buffet Breakfast
with Exhibitors

9:00am - 10:00am

General Session III

10:00am - 10:45am

Break with Exhibitors

10:45am - 11:45am

Breakout Sessions (B)

11:45am-12:30pm

Lunch

12:30pm-1:30pm

Breakout Sessions (C)

1:30pm - 1:45pm

Break

1:45pm - 2:45pm

Breakout Sessions (D)

2:45pm

Snack/Door Prize Drawing



Don't miss the chance to connect with our amazing exhibitors! Explore their booths all day Monday and Tuesday—discover new products, services, and ideas to take back to your organization. Make time to stop by and see what's new!

SCHCHA FUN & NETWORKING

At the SCHCHA 2025 Annual Conference, our theme—Driving the Future of Care at Home—comes to life not only in the sessions we share, but also in the connections we make. Throughout the event, you'll find interactive opportunities to network with peers, meet exhibitors, and exchange fresh ideas with colleagues who are equally passionate about advancing care at home.

A highlight of the conference is the 2025 H.O.M.E. (Honoring Outstanding Merit and Excellence) Awards Ceremony & Luncheon. This special celebration honors the individuals and organizations who are going above and beyond—leading with innovation, compassion, and dedication as they drive the future of home care, home health, and hospice.



EXHIBITOR & ATTENDEE NETWORKING RECEPTION

MONDAY 11/17 - 5:00PM - 6:00PM

Join us on Monday evening for our Networking Reception. Learn about our exhibitor's products and services while enjoying hors d'oeuvres, beer & wine.

AWARDS LUNCHEON & CEREMONY

MONDAY 11/17 - 11:45am - 1:30pm

Celebrate the achievements of those in the industry who go above and beyond.

Awards to be recognized:

- Physician of the Year
- Professional of the Year
- In-Home Aide of the Year
- Family Caregiver of the Year



Keynote and General Session III Speaker: Marcey Rader, CSP®

Marcey Rader will be providing two engaging sessions at the SCHCHA Annual Conference. Marcey's Monday keynote opening session is designed to help attendees Ignite Your Focus from within. On Tuesday, Marcey will provide a morning general session to help Ignite Focus within your Teams and Organizations.

Marcey Rader is an award-winning keynote on health-powered productivity™ after a preventable medical diagnosis shifted her relentless pursuit of more.

As the founder of RaderCo, she's inspired over 100,000 people across five continents.

As a Certified Speaking Professional®, Virtual Master Presenter®, and TEDx speaker, Marcey helps individuals and companies

discover what truly matters, fostering sustainable habits to work well and play more! Connect with Marcey at www.marceyrader.com or www.helloraderco.com.



Opening Keynote

Monday, November 17, 2025 | 9:00am - 10:15am

Ignite Your Focus: Defeat Distractions for Peak Performance

Reach the end of the day low on willpower?

Overwhelmed by the flood of messages?

Ring, ping, buzz, knock! Distractions are lurking around every corner, ready to pounce on your attention. Fear not!

You don't need a secret hideout to gain control

Audience: All

**This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.*

General Session III

Tuesday, November 18, 2025 | 9:00am - 10:00am

Supercharge your habits and become a focus pro!

Learn to:

Shrink digital distractions with optimal settings

Single-task to get more done with less energy

Reset with low-sensory power breaks

Perfect for people who:

Feel overwhelmed by a **whirlwind of distractions**

Are buried under a mountain of communication and media

Struggle to **be present** in the moment

Audience: All

**This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.*

General Session: 2025 National & State Advocacy Updates

Monday, Nov. 17, 2025 | 3:30pm - 5:00pm



Shannon Pointer, DNP, RN, CHPN
SVP of Hospice and
Home Health Services
Professional Development Director
SCHCHA



William Glenn
VP of Government Relations
& Public Policy
SCHCHA



Scott Levy
Chief Government Affairs Officer
National Alliance for
Care at Home



Wanda Crotwell
Lobbyist, SCHCHA
The Southern Group



Andrew Yates
Lobbyist, SCHCHA
The Southern Group



Melissa Allman
Area Director of Government Relations &
Advocacy Engagement
(FL, SC), with BAYADA
Hearts for Home Care, Inc.



Ashley Watts, MSN, FNP-C
Director of Home Care
Elite Home Care, Day Center & Transportation

SCHCHA is proud to present the 2025 National and State Advocacy Updates General Session as part of this year's Annual Conference—a must-attend session for anyone committed to advancing home care, home health, and hospice across South Carolina. This informative session will provide attendees with a comprehensive overview of the latest activities and developments at the state level, highlighting legislative priorities that directly impact providers, patients, and the broader care-at-home community. Participants will also gain valuable insight into SCHCHA's ongoing advocacy efforts, designed to strengthen the industry's voice and influence in shaping future policy.

We are especially excited to welcome Scott Levy, Chief Government Affairs Officer for The National Alliance for Care at Home, who will share with us updates on national advocacy efforts. This session will conclude with SCHCHA Board Members Melissa Allman, Area Director of Government Relations & Advocacy Engagement (FL, SC) with BAYADA Hearts for Home Care, Inc., and Ashley Watts, MSN, FNP-C, Director of Home Care Operations Elite Home Care, Day Center & Transportation sharing their expertise and perspectives on why advocacy is essential to protecting and expanding access to quality care. Whether you're a seasoned advocate or just beginning to get involved, this session will equip you with the knowledge and inspiration to amplify your impact. Don't miss this opportunity to DRIVE your advocacy efforts and leave empowered to make a difference at both the state and community level.

Audience: All

This session is not eligible for continuing education credit.

BREAKOUT SESSIONS A

Monday, November 17, 2025 | 10:45am - 11:45am

A1: End-of-Life Dilemmas: Clinical, Ethical, and Legal Insights into Surrogate Decision-Making and Advance Directives in South Carolina.

Speaker:

Ben Thompson, MD, FAAFP, FASAM

National Medical Director

Workforce Development Strategy

Gentiva Hospice

Lauren King, LMSW, APHSW-C, BCH

Senior Social Worker, Prisma Health Palliative Care

Clinical Assistant Professor of Internal Medicine, University of SC School of Medicine

In a healthcare system that prioritizes patient autonomy, why should there be any difference at the end of the patient's life? Bringing the patient's voice into the room through advance directives is a common task given to hospice and palliative care teams. These forms can indicate a patient's preferences regarding treatments ranging from antibiotics to cardiopulmonary resuscitation. This interdisciplinary panel discussion will explore the nuances of advance directives and surrogate decision making for patients from legal, ethical, and clinical perspectives through an interactive, case-based presentation.

Audience: Hospice

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.

A2: Refining Strategies to Attain Key Performance Indicators: Plan of Care and Documentation Strategies

Speaker:

Carissa McKenna, RN, BSN, COS-C, HCS-D

Director of Clinical Consulting

McBee, part of Netsmart

Home health leaders know the importance of key performance indicators (KPIs) when it comes to meeting care and operational objectives. But what comes after KPIs have been established? That's what we're here to discuss. In this session, we'll unveil not only the role that documentation strategies and plan of care play in achieving KPIs, but also insights for how to best use them for your organization's continued success.

Audience: Home Health

This session is eligible for 1.0 nurse contact hour.



BREAKOUT SESSIONS A (Continued)

Monday, November 17, 2025 | 10:45am - 11:45am

A3: Understanding Generational Communication Trends to Improve Care Coordination

Speaker:

Jeryn Laengrich, MS, CCC/SLP

VP of Sales

Axxess

Homecare professionals—including those in home health and hospice—will explore how generational differences impact communication and care coordination. This session highlights key demographic trends and offers practical strategies to adapt communication styles across age groups. Attendees will gain tools to strengthen collaboration and improve outcomes across diverse care settings.

Audience: All

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.

A4: Administrative Processes That Protect Care Quality

Speaker:

Phil Feldman

National Director, Revenue Cycle Management

HHAeXchange

Care quality doesn't just happen in the home—it begins behind the scenes. At every homecare agency, there's a team of professionals working in administrative roles that don't involve direct client contact. But their work—EVR tracking, authorization management, staffing alignment, and data flow—is what makes reliable, high-quality care possible. In this presentation, homecare expert, Phil Feldman, National Director, Revenue Cycle Management at HHAeXchange, will break down the essential best practices agencies need to follow across these administrative functions to protect care quality, drive financial stability, and support long-term growth.

Audience: Home Care

This session is eligible for 1.0 nurse contact hour.



General Session I: Legal Updates: HIPAA, Medicare Audits and Appeals, and Legislation

Monday, Nov. 17, 2025 | 2:00pm - 3:00pm

Mr. Bring is a partner in the Healthcare Group of Arnall Golden Gregory LLP, where he co-chairs the firm's Post-Acute Care Team and chairs the firm's Healthcare Litigation Team. Medicare and Medicaid appeals. He has been recognized by Best Lawyers in America and Chambers in the healthcare field. He is a Senior Fellow of the Litigation Counsel of America, an invitation only litigation honor society. Mr. Bring is the past Chair of the American Health Lawyers Association's Post-Acute and Long-term Services Practice Group. He is a past Board Member of the National Association for Home Care & Hospice (NAHC) and a Board Member of the Georgia Hospice and Palliative Care Organization. He also Chairs the Litigation Committee of the American Health Care Association, the national association for long-term and post-acute care.



Jason E. Bring
Partner
Arnall Golden Gregory LLP

This session will explore pressing legal issues, such as HIPAA developments, Medicare audits and appeals, and unfolding federal legislation that could impact home care, home health, and hospice providers.

Audience: All

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.



BREAKOUT SESSIONS B

Tuesday, November 18, 2025 | 10:45am - 11:45am

B1: Keeping Your Money: Preparing for Audits

Speaker:

Robert W. Markette, Jr., JD, CHC

Of Counsel

Hall, Render, Killian, Heath & Lyman, P.C.

Home health and hospice scrutiny continues at a high level. Providers are subjected to a myriad of audits – TPE, RAC, MAC, UPIC and more. Providers need to be prepared to respond to audits and the results of those audits. Provider's need to be prepared to respond to ADRs to ensure claims are not denied merely for lack of a response. More importantly, providers need to be prepared to appeal demands from Auditors. This is crucial, as the provider's response to the first and second levels can significantly impact litigation in front of the ALJ. This session will review the audit and appeals process. We will then address processes and considerations for responding to recoupment demands, including the use of consultants, when to involve counsel, and addressing extrapolations. We will also review key compliance efforts designed to identify and prevent issues prior to an audit.

Audience: Home Health and Hospice

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.

B2: Following the Symptom Management Cues in CAHPS and HOPE

Speaker:

Caren McHenry Martin, PharmD, BCGP

Senior Clinical Manager

Enclara Pharmacia

The CAHPS (the Consumer Assessment of Healthcare Providers and Systems) survey and HOPE (Hospice Outcomes and Patient Evaluation) tool are now an integral part of hospice quality assessment. Their focus on common end-of-life symptoms including pain, nausea, dyspnea, anxiety/agitation, bowel function, and sadness can alert the hospice team to areas for assessment and opportunities for optimal symptom management. This presentation focuses on pharmacologic and nonpharmacologic strategies to evaluate, treat, and monitor these symptoms and will discuss ways to effectively communicate with patients and caregivers to maximize both patient comfort and the CAHPS and HOPE assessments.

Audience: Hospice

This session is not eligible for continuing education credit.



BREAKOUT SESSIONS B (Continued)

Tuesday, November 18, 2025 | 10:45am - 11:45am

B3: South Carolina Department of Public Health (DPH) /SC Department of Health and Human Services (In-Home Care Updates)

Speakers:

Lisa Ragland, MSW, CPM
Program Manager I
Bureau of Policy
SC DHHS

Charlene Bell

Director, Hospitals and Professionals Section
Bureau of Hospitals, Community Services & Emergency
Management
Healthcare Quality

S.C. Department of Public Health

This session will include a review of the latest information on in-home care provider state regulations and updates from SC DPH and SC DHHS, including an overview of the top deficiencies for in-home care providers. caregivers to maximize both patient comfort and the CAHPS and HOPE assessments.

Audience: Home Care

This session is eligible for 1.0 nurse contact hour.

B4 - The Perfect Hospice Patient

Speaker:

Tara Strickland, LBSW
Solutions Specialist
KanTime

This session evaluates six psychosocial components at end of life, how to address them with the patient and family, and discusses the IDTs responsibility to concur these for a "good death."

Audience: Hospice

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.



BREAKOUT SESSIONS C

Tuesday, November 18, 2025 | 12:30pm - 1:30pm

C1: Care Kits: Helpful or Hurtful

Speaker:

Ellen Fulp, PharmD, MSPC, BCGP, FAAHPM
Parella Health

Symptom management is a standard right of hospice patients. Hospices are tasked with developing individualized plans, including managing troublesome symptoms, considering each patient's unique needs and preferences. The Centers for Medicare & Medicaid Services (CMS) highlighted adequate symptom management as an area of quality improvement for hospice agencies and developed the Hospice Outcomes and Patient Evaluation (HOPE) tool as part of the Hospice Quality Reporting Program (HQRP). Appropriate symptom assessment visits, treatment plans, and 24/7 access to the hospice team enable effective symptom management. Considering the importance of timely symptom management to decrease suffering, for many hospice agencies, it's common practice to introduce a small quantity of medications for the management of new symptom onset. This session will highlight the potential benefits, harms, and best practices associated with planning for aggressive symptom management at end-of-life.

Audience: Hospice

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.

C2: 2026 South Carolina Department of Public Health (DPH)/SC Department of Health and Human Services (Home Health and Hospice Updates)

Speakers:

Kristen Juarez Kollu
Director, Medical Services Section
Bureau of Nursing Homes & Medical Services Healthcare Quality
S.C. Department of Public Health

Lisa Ragland, MSW, CPM
AGED & DISABLED WAIVER MANAGER
Bureau of Policy
SC DHHS

Myranetta McCray
Program Coordinator II
SC DHHS

This session will include a review of the latest information on home health and hospice state regulations and updates from SC DPH and SC DHHS, including an overview of the top deficiencies for home health and hospice providers.

Audience: Home Health and Hospice

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.



BREAKOUT SESSIONS C (Continued)

Tuesday, November 18, 2025 | 12:30pm - 1:30pm

C3: 2025 Employment Law Update – Changes In The First 270 Days Of The Trump Administration (2.0) and Steps To Take To Protect Yourself As An Employer

Speaker:

Josh C. Vaughn

Shareholder

Littler Mendelson

In the year following an election, employers face new and changing employment laws. From the U.S. Department of Labor's newly proposed Companionship and Live-In Exemption regulations (wait, we may get to classify caregivers as exempt again?!?) to the One Big Beautiful Bill changes to the taxation of overtime pay (wait, I'm not an accountant?!?) to immigration and I9 compliance (wait, what identification documents are sufficient to complete the I9 paperwork?!?) to non-compete and restrictive covenants (wait, I thought the government got rid of those?!?), now is the time to ensure you and your team are informed and prepared. This session will not only provide an update and timeline for these and other changes, it will also provide concrete steps home care providers can take – both today and in the future – to mitigate the risk of employment law charges, complaints, and other costly litigation.

Audience: All

This session is not eligible for continuing education credit.

C4: National 2025-2026 Home Health Regulatory & Policy Update

Speaker:

Katie Wehri

Vice President, Regulatory Affairs, Quality & Compliance

National Alliance for Care at Home

This session will provide an overview of the regulatory and policy landscape in 2025, and areas to prepare and plan for as we head into 2026. It is anticipated this session will include discussion on the final FY2026 home health rule, as well as other topics such as audits and surveys, updates on RCD, PDGM and VBP, F2F Encounters, PEPPER, telehealth updates, and the latest information available.

Audience: Home Health

This session is eligible for 1.0 nurse contact hour.



BREAKOUT SESSIONS D

Tuesday, November 18, 2025 | 1:45pm - 2:45pm

D1: Emergency Preparedness: Launching and Effective Plan for Smooth Sailing from Take-Off to Landing

Speaker:

Victoria Barron, MBA, BSN, RN, COS-C
Clinical Consultant
Healthcare Provider Solutions, Inc.

An effective emergency preparedness program is essential for home health and hospice leaders to guide their teams through all types of emergency hazards. A proactive readiness plan including emergency preparedness policies and procedures that address site specific risks, communication, community collaboration and testing and training exercises is your roadmap for efficient and effective response for patient, families, and staff safety and sustainability of your organization. This session will address the required components of an emergency preparedness program and discusses the Emergency Preparedness Condition of Participation that is required to be followed by home health and hospice providers.

Audience: Home Health and Hospice

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.

D2 - How to Use the 4Ms Framework to Impact Care Delivery and Drive Outcomes

Speakers:

Teresa Harbour, RN, MBA, MHA
Chief Operating Officer
Community Health Accreditation Partner

Keosha Smith, JM, MBA, BSN, RN, CMSRN, CPPS, COQS
Amivie

This presentation will define the 4Ms framework (what matters, medication, mentation, and mobility) and best practices for providing Age-Friendly Care at home, while also describing how minor modifications to your approach to individualized care can improve outcomes.

Audience: Home Care

This session is eligible for 1.0 nurse contact hour.



BREAKOUT SESSIONS D (Continued)

Tuesday, November 18, 2025 | 1:45pm - 2:45pm

D3: VBP Shift Ahead – Prepare now to Maximize your TPS?

Speaker:

Angela Huff, RN
Senior Manager
Fovis Mazars

Join this session to understand the Value Based Purchasing for 2026 including the new, deleted, continuing and returning metrics along with how those metric changes will impact the TPS. Strategies to identify which metrics to focus on along with how to improve your agencies scores and engage your team to maximize your performance will be provided. Don't miss this session so that you can be prepared for the shift!

Audience: Home Health

This session is eligible for 1.0 nurse contact hour.

D4: National 2025-2026 Hospice Regulatory & Policy Update

Speaker:


Katie Wehri
Vice President, Regulatory Affairs, Quality & Compliance
National Alliance for Care at Home

This session will provide an overview of the regulatory and policy landscape in 2025, and areas to prepare and plan for as we head into 2026. It is anticipated this session will include discussion on hospice payment and regulatory updates, hospice utilization and impact; intersection with Medicare Advantage, an update on program integrity activities and surveys, telehealth updates, and the latest information available regarding HOPE implementation, which is scheduled to begin October 1, 2025.

Audience: Hospice

This session is eligible for 1.0 Physician, Nurse, and Social Work Credit.





THE 2025 SCHCHA H.O.M.E. AWARDS

Nominate your Home Care & Hospice Heroes today!

Every day, across South Carolina, countless individuals dedicate themselves to providing care, comfort, and compassion to those who need it most. These are the quiet heroes—physicians, professionals, in-home aides, and family caregivers—who go above and beyond, often without recognition. Their work is not just a career or a responsibility, but a calling rooted in service, love, and humanity.

The H.O.M.E. (Honoring Outstanding Merit and Excellence) Awards were created to honor these extraordinary people who embody the very best of home care, home health, and hospice. This is your chance to share their stories, to lift them up, and to let their light shine in front of peers and colleagues.

Awards will be presented during the 2025 SCHCHA Annual Conference on Monday, November 17 at 12:00 PM. Together, we'll pause to celebrate the courage, compassion, and commitment of our community by recognizing:

- Physician of the Year
- Professional of the Year
- In-Home Aide of the Year
- Family Caregiver of the Year

If someone in your life—your team, your agency, or a family member of a patient—has inspired you with their extraordinary care, now is the time to honor them. Share their story, nominate them today, and help us ensure their dedication receives the recognition it so deeply deserves.

Nominations are due by October 24, 2025!

To learn more about the 2025 SCHCHA Annual Conference & submit a nomination, visit the link below.

Just visit schchaconferences.com/awards to fill out the online form.

REGISTRATION INFORMATION

Register! Online Registration: Visit www.schcha.org/2025SCHCHA. You must log in to your user account before registering for this event. If you do not have an account, please choose “create new account”. An account is required to register online for this event. Email info@ahhcnc.org for login assistance.

By Email: Complete the registration form, scan, and email a copy to kerri@ahhcnc.org.

By Mail: Mail registration form with payment to: SCHCHA, 1511 Sunday Drive, Suite 318, Raleigh, North Carolina, 27607. (Be sure and include the suite number!) Mailed and faxed registration forms will not be processed without payment.

Cancellation Policy: Please note that fees will be refunded, or invoices will be adjusted, only if written notice of cancellation is received by October 17, 2025. In the event of cancellation, SCHCHA will retain, or charge, \$100 of the initial registration fee, per registrant, to cover administrative overhead. Once written cancellation is received, a SCHCHA staff member will review for approval. If your cancellation is approved, we will email back a signed and dated copy of the cancellation that your agency should retain on file in case of questions. While it is not permissible for several individuals to share a registration, SCHCHA will be happy to accept substitutions if notified of the change in writing.

Mobile Event App Access: Registrants will be provided with instructions on how to access and use the mobile event app in advance of the conference. Access is granted to approved email addresses. Registrations may not be shared between agencies – the agency’s registration covers the access of only one email address (except when the agency rate has been selected). Materials, including handouts, will be made available in the conference app. SCHCHA does not provide printed copies of handouts for conference attendees. If you need assistance with the mobile event app, please contact Sue Franklin at sue@ahhcnc.org.

Auxiliary Aids, Services, & Special Diet Requests: SCHCHA is committed to ensuring that no individual with a disability is excluded, denied service, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services identified in the Americans with Disabilities Act. If you need any auxiliary aids or services or have a special diet request, please contact Sue Franklin at sue@ahhcnc.org.

Register Online



SCHCHA

SC Home Care & Hospice Association



CONTINUING EDUCATION

Nursing Continuing Education: This activity is eligible for 7.0 Nurse Contact Hours. This activity is presented by the Association for Home and Hospice Care of North Carolina, jointly provided by the South Carolina Home Care and Hospice Association. The Association for Home and Hospice Care of NC is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation. Participants must complete and submit an evaluation for each session they attended to receive their selected CE credit.



Accreditation Statement

In support of improving patient care, this activity has been planned and implemented by Association for Home & Hospice Care of North Carolina and National Alliance for Care at Home. National Alliance for Care at Home is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.



Available Credit

- 7 AMA PRA Category 1 Credit(s)[™]
- 7 Social Work Credits

Credit hours are determined based on individual attendance/participation and evaluation of each session and may be less than the maximum number offered. In addition, the amount of CE/CME credit available is subject to change.

CME Credit Designation Statement

As a Jointly Accredited National Alliance for Care at Home designates this live activity for a maximum of 7 AMA PRA Category 1 Credit(s)[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

ACE Approval Statement

As a Jointly Accredited Organization, National Alliance for Care at Home is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. Regulatory boards are the final authority on courses accepted for continuing education credit. Social workers completing this course receive 7 general continuing education credits.



**SOUTH CAROLINA HOME CARE & HOSPICE ASSOCIATION
ANNUAL CONFERENCE EARLY REGISTRATION DEADLINE: OCTOBER 10, 2025**

Conference Registration Rates

Members (Before 10/10/25)

Full Conference

Day Rate (Thur or Fri)

\$549

\$499

Members (After 10/10/25)

\$599

\$499

Non-Members

\$899

\$679

REGISTER ONLINE

*AGENCY RATE: If you are an SCHCHA member and are interested in registering 5 or more attendees, and be able to take \$15.00 off each registration, please contact Kerri Ogburn, Office Manager, SCHCHA, at kerri@ahhcnc.org.

**SCHCHA Annual Conference Early Registration Deadline:
October 10, 2025**

Attendee/Payment Information

PLEASE SELECT ONE REGISTRATION OPTION:

☐ Full Conference

☐ Monday Only

☐ Tuesday Only

AMOUNT DUE: \$ _____
(See above for rates)

BILLING INFORMATION

☐ I agree to the Payment & Cancellation Policy
Check (Payable to SCHCHA)

☐ American Express

☐ Discover

☐ MasterCard

☐ VISA

Full Name: _____

Agency Name: _____

Street Address: _____ **City:** _____ **State:** _____ **Zip:** _____

Phone#: _____

Email: _____

Job Title: _____

Credit Card Number: _____

Exp. Date: _____

Code: _____

Name(as it appears on the card): _____

Cardholder Billing Address: _____ **City:** _____ **State:** _____ **Zip:** _____

Signature: of Credit Card Holder (required): _____